

Village Urban Resort Access Statement

The Village Hotel car park is flat and has disabled parking facilities right outside the entrance.

Village Hotel provides easy access with no entrance steps, and complete access to the ground floor restaurant, pub, café, and Leisure Club and public toilets with disabled facilities.

At reception there are two desks available for those guests using wheelchairs.

Access is available through to the Leisure Club Pool through the changing rooms, where there is a hoist.

Access to the gym and fitness studios on the first floor is by guest lift, and specialist equipment is available throughout the gym.

Access to the first floor conference facilities is by guest lift and there are wide doors to all conference rooms and public toilets including disabled facilities on this floor.

Access to the four floors of bedrooms is by guest lift, and accessible rooms have wide doors, interconnecting rooms for carers, and alarm pulleys to alert staff for assistance.

Bathrooms in these rooms have either walk in shower or lowered baths.

All these rooms have handrails in the WC area with plenty of wheelchair turning space.

Accessible rooms also have vibrating pillows to alert those with hearing difficulties when the emergency alarms have been sounded.

The stairwells in the Hotel provide safe areas for guests in wheelchairs etc when the lifts are not in operation due to emergency alarm procedures being actioned.

Distance to Swansea City Centre is one mile, Cardiff is 40 miles.

Public transport is available nearby to the Hotel, and a taxi service can be called to take guests to and from the bus and train stations.