

# **Plantasia Access Statement**

## **Vehicle Parking and Outdoor Routes**

There is one large car park catering for customers using Parc Tawe complex and is free of charge for four hours. This car park is situated outside Plantasia and extends around to other shops in Parc Tawe. The car park can accommodate up to 870 cars 41 Blue Badge and 2 Mother and Toddler parking bays. The car park is well lit and has dropped kerbs for wheelchair users.

**Assistance dogs are welcome to visit Plantasia.**

## **Main Entrance, Reception & Coffee shop Area**

Level access to reception is available into Plantasia entrance also lower desk available for wheelchair users.

## **Hothouse, Wildlife and Education room**

The paths and walkways around Plantasia are accessible for wheelchair users and pushchairs.

## **Toilets and Accessible Nappy and Sanitary Facilities**

Two toilets are available one Ladies and one Gents the Ladies toilet is also used as a disabled toilet.

Ladies toilet provides a sanitary bin plus a nappy bin.

We also provide a nappy changing unit.

## **Signage**

There is bilingual English/Welsh signage for both animals and plants.

## **Carer Access**

Carers will be admitted free of charge if they hold a Hynt Card (formerly Plus One card) disabled customers will be charged at a concession price.